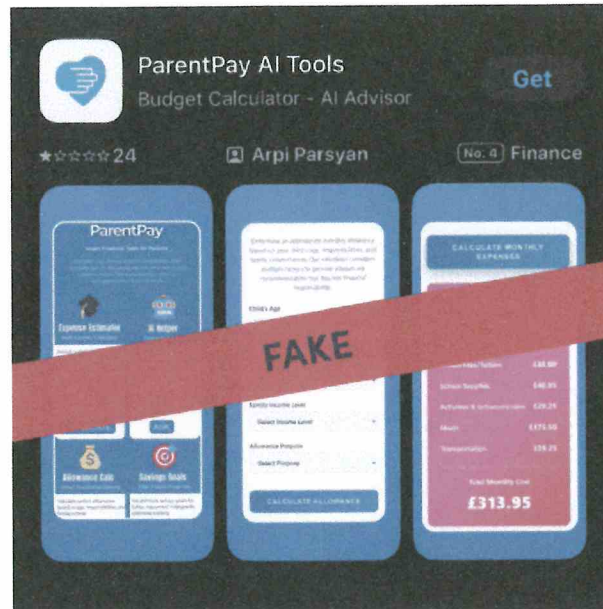


We have been alerted to a fraudulent app in the Apple App Store that mimics ParentPay branding.



- Security and safeguarding are top priorities at ParentPay Group, and we took swift action to report the app and are working closely with Apple to have it removed.

To date, we have recorded only 2 cases of affected parents.

Please be aware:

- **ParentPay does not have an app available for download from any app stores**
- To use ParentPay, parents should visit <https://www.parentpay.com/> from a mobile phone or computer
- After logging in, parents can save a shortcut onto their phone's home screen

This message is for awareness only, so you can confidently and quickly respond to any parent queries.

Yours sincerely,

**ParentPay Group Customer Service Team**